

## Parent Access - Returning Student Information

If you have already set up a Parent Access account in a previous year, you will use that same information to log in.

If you cannot remember your log in user name and password, it will be necessary for you to go to the Parent Access website, [www.twinsburg.k12.oh.us](http://www.twinsburg.k12.oh.us) – For Parents Tab – Parent Access (Gradebook) link and click on the **“Forgot User Name or Password”** link located on the Parent Access homepage. You will receive an email with your log in information at the email address you used to register/set up your account.

If you have tried the “Forgot User Name or Password” reset feature and it does not work, please complete and submit the online “Help Form”, which is located on the Parent Access homepage. An email will be sent to the Technology Dept. to follow up with your issue, and you will be contacted.

Please keep in mind, this feature is for log in issues only. For grade posting issues, always contact your child’s teacher.

Lastly, all THS students will be issued a Registration Key to create their own student account. More information regarding student account set up will be mailed in a future mailer.